

# Our Company At A Glance

Stericycle is a global business-to-business services company. We provide an array of highly specialized solutions serving healthcare organizations and commercial businesses of every size. Since our founding in 1989, we have grown from a small start-up in medical waste management into a leader across a range of increasingly complex and highly regulated arenas, such as:

- Regulated waste management and compliance solutions
- Secure information destruction
- Environmental and sustainable solutions
- Brand protection solutions
- Patient and customer communication solutions

Every organization today must comply with increasingly strict regulatory guidelines and quality controls in the delivery of their core businesses. Large or small, businesses can't always do it on their own. They seek out Stericycle to help them. We have the expertise and passion to take on many complicated and often behind-the-scenes services our clients don't always know how to do well but that ultimately make their businesses better.

## Our Purpose:

To help our customers fulfill their promises by providing solutions that protect people and brands, promote health and safeguard the environment.



**FOUNDED IN 1989**



LAKE FOREST, IL  
**HEADQUARTERS**



REVENUE OF  
**\$3.5 BILLION** IN 2018



640+ LOCATIONS  
**IN 21 COUNTRIES**



MORE THAN  
**ONE MILLION CUSTOMERS**  
WORLDWIDE



**22,500+**  
**TEAM MEMBERS**

## Healthcare Solutions

With a portfolio of regulated waste, compliance and sustainability services, Stericycle helps customers large and small manage their businesses within complex laws and regulations.

- Treats over 1 billion pounds of medical waste annually
- Trains more than 650,000 healthcare workers on compliance topics
- Maintains 200+ treatment and transfer facilities in the U.S.

## Expert Solutions

Our brand protection services are the most comprehensive in the nation. Stericycle specializes in product recalls, returns and retrieval services as well as quality audits.

- Managed 5,000+ recalls, including the largest pharmaceutical withdrawal in U.S. history
- Supported 7 of the top 10 Global Brands
- Publishes quarterly the industry-leading Stericycle Recall Index

## Environmental Solutions

Retail outlets, manufacturers and other industrial companies rely on Stericycle to provide hazardous waste compliance. We also identify innovative reuse and recycling options to help customers control costs and reach sustainability goals.

- Removes 600 Million pounds of hazardous waste annually
- Serves more than 87,000 locations
- Employs approximately 600 technicians nationwide

## Communication Solutions

Thousands of healthcare and commercial organizations have improved their patient or customer engagement and satisfaction through our industry-leading contact solutions.

- Offers an industry-leading portfolio of 20 distinct services
- Manages over 235,000 touchpoints daily
- Retains an average staff of 500 experts each evening

## Shred-it® International

Shred-it is the world-leading information security company providing destruction services that ensure the security and integrity of data and private information.

- Trusted by more than 500,000 global, national, and local businesses
- Maintains a fleet of 2,500 vehicles
- Supported by 200 locations with 57-plant based destruction systems