# Safety: A Concern Among Healthcare Workers

Compared to other workplaces, healthcare workers are at a higher risk of experiencing workplace violence.<sup>2</sup>

Stericycle's 2022 Healthcare Workplace Safety Trend Report reveals how safety can impact the quality of care and the risks that healthcare workers face.

Most respondents reported noticing more patients refusing recommended care, behaving poorly and becoming combative. In addition, 80% of providers and 70% of administrators surveyed said patients' behaviors and attitudes influence their sense of safety in the workplace.<sup>1</sup>

### Key survey results:1

45% OF

#### **PROVIDERS**

said they feel less safe at work compared to a year ago

49%

#### **PROVIDERS**

also said they or a colleague have been assaulted or injured at work

3 in 4

#### **PROVIDERS**

said they feel at least somewhat concerned about being assaulted or injured at work 2 in 5

#### **PROVIDERS**

said they are extremely or very concerned about being assaulted or injured at work

Healthcare organizations need to prioritize establishing a safe and secure work environment for providers and administrators to attract and retain their valuable workforce.

Stericycle can help you prevent violence in your healthcare workplace via access to a Preventing Violence in the Healthcare Workplace training module, which is part of our Steri-Safe<sup>®</sup> Compliance Solutions.

## Troubling Patient Behavior Trends<sup>1</sup> Who experienced it? **PROVIDERS ADMINISTRATORS** Patients behaving poorly 64% 69% or inappropriately: Patients becoming combative more 53% **57**% frequently over the past year: Patients refusing recommended 67% **70**% care or demanding alternative care more frequently over the past year:

Stericycle<sup>®</sup>

We protect what matters.

#### Sources:

- Stericycle's 2022 Healthcare Workplace Safety Trend Report
- 2. National Library of Medicine. Workplace violence against nurses: a narrative review