

INTRODUCING Your New Customer Number



Dear Valued Customer,

Exciting changes are coming to you through your Stericycle account, and it starts **TODAY** by receiving your new Customer Number. As the site point of contact or account point of contact, we are delivering your site number early to help you prepare for the change. Below you will find your new number along with important instructions on how to use it. This number will be active beginning **September 5th, 2023**.



Account Name: <Personalized>

Current Customer Number: <Personalized>

New Customer Number as of September 5th, 2023: <Personalized>

What To Do With Your New Number:

1

Update your internal accounting records.

2

Register for the newly redesigned **MyStericycle.com** portal on September 5th.

3

Enroll or Re-Enroll in AutoPay on **MyStericycle.com**

4

Enroll in service notifications.

REMINDERS:

MyStericycle.com will be **UNAVAILABLE** between **September 1st - 4th** as we transition to the new portal. Current **AutoPay** information **WILL NOT** be transitioned to the new system.

All customers on **AutoPay** will need to **re-enroll** on or after **September 5th**.

To learn more about these exciting changes and find a detailed overview of enhancements to your invoice, scheduling notifications, and customer portal visit us at:

stericycle.com/change

In addition to receiving your new Customer Number here, you will also see it on your new invoice in September and on your Manifest later this fall.

If you have any questions, please visit us online at stericycle.com/change or call 866-783-7422 or email us at customer-relations@stericycle.com

