

STERICYCLE IS CHANGING TO BETTER SERVE YOU

# Look for your New Invoice Coming Soon!

- New Layout • New Customer Account Number
- Same Great Service and Protection •

## LOOK FOR THESE KEY CHANGES:

- 1 Improved invoice layout, new fields, and all your regulated medical waste services on one invoice.
- 2 New Regulated Medical Waste Customer Number. You will have a new RWCS customer number to access the redesigned customer portal, autopay, and order multiple RMW services.
- 3 Updated total invoice charges without aging bucket.
- 4 Manifest ID number can be found in the invoice charges section under Service Description column.
- 5 Regulated Medical Waste customers will have a new PO Box. If you receive both Regulated Medical Waste and Shred-it Services, your remit to address will now be the same.

**1** Stericycle | Shred-it

**2** TAX ID: 00-0000000 Page 1 of 2  
Customer No. (Payer) 0000000000  
Invoice No. 0000000000  
Invoice Date 00-00-0000  
Due Date 00-00-0000  
**3** Total Invoice Charges \$100.00  
Payment Terms Net due in 30 days

HEALTHCARE CENTER  
Accounts Payable  
8000 PLAINFIELD AVE NE  
GRAND RAPIDS, MI 49525-1643  
USA

| Service Date | Customer PO | Proof of Service | Service Description   | Qty  | Unit of Measure | Unit Price | Surcharge/Discounts |
|--------------|-------------|------------------|---|------|-----------------|------------|---------------------|
| 00-00-0000   | 0000000000  | 0000000000       | REGULATED MEDICAL<br>33 Gal Box 18x18x24<br>Manifest: H3000000000 | 2.00 | EA              | \$50.00    |                     |
| 00-00-0000   | 0000000000  | 0000000000       | DIRTY OFF SERVICE<br>33 Gal Box 18x18x24                          | 2.00 | EA              |            |                     |

**4**

**5**

**HOW CAN YOU PREPARE?**

| CUSTOMER NO. | INVOICE DATE | INVOICE NO. | TOTAL INVOICE CHARGE |
|--------------|--------------|-------------|----------------------|
| 0000000000   | 00-00-0000   | 0000000000  | \$100.00             |

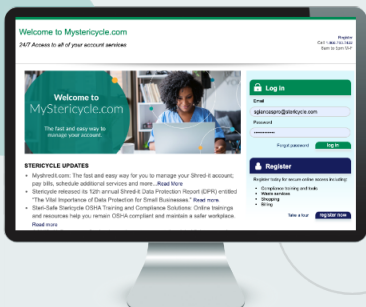
HEALTHCARE CENTER  
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GRAND RAPIDS, MI 49525-1643  
USA

HEALTHCARE CENTER  
Accounts Payable  
28863 Network Place  
Chicago, IL 60673-1288

For questions, reach out to us now at:  
**866-783-7422** or at [customercare@stericycle.com](mailto:customercare@stericycle.com)

## HOW CAN YOU PREPARE?

Please make sure your customer information is accurate to ensure we can properly serve you. If you have a customer portal account please log in and make sure your contact and billing details are correct.



If you do not have a portal account, send an email to our Customer Experience team at [customercare@stericycle.com](mailto:customercare@stericycle.com) with changes to your billing contact and billing information as well as your email and phone.

Look for a special email and a **“CHANGE IS COMING”** guide in late summer with details on how to receive your new customer number and portal login information.

To learn more about these changes, please visit [Stericycle.com/change](https://stericycle.com/change), call your account manager, or call **1-866-783-7422**.

