

# Important Changes Are Beginning This Fall!








## Coming this Fall: Important changes for our U.S. Regulated Waste and Compliance Services customers!

At Stericycle, we protect what matters, which includes the health and well-being of your business and your customers. That's why we have been improving our systems and processes to make it easier for you to do business with us as part of our business transformation.

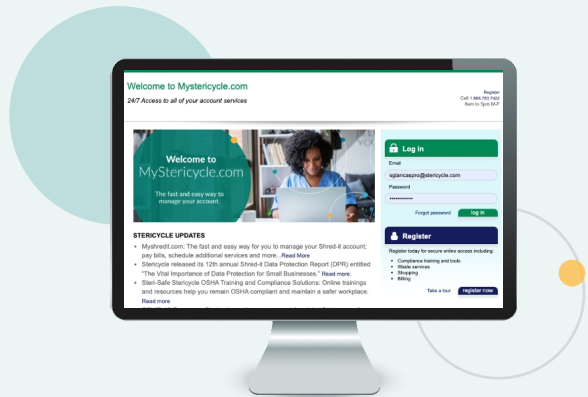
### What changes are coming to your Stericycle account this year?

First, what is not changing are the safe, reliable Stericycle services and team members who ensure that we protect you, your customers and your community every day. We continue to help you protect the environment and manage your compliance risks. Our goal is to make that more transparent and clearer through updated customer numbers, service notifications, container labels, invoices and a new customer self-service portal with enhanced features.

 <p><b>New Customer Account Numbers</b></p> <p><a href="#">Learn More</a></p>	 <p><b>Updated Service Notifications</b></p> <p><a href="#">Learn More</a></p>	 <p><b>New Labels</b></p> <p><a href="#">Learn More</a></p>	 <p><b>Improved Invoice</b></p> <p><a href="#">Learn More</a></p>	 <p><b>New Customer Portal</b></p> <p><a href="#">Learn More</a></p>
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### What can I do to prepare for these changes and am I the correct contact?

Ensure your current customer contact information is accurate by reviewing the information at [MyStericycle.com](https://www.mystericycle.com) or by checking your invoice and sending an email at [customercare@stericycle.com](mailto:customercare@stericycle.com) with any updates that need to be made.



If you have any questions, please visit us online at [stericycle.com/change](https://www.stericycle.com/change), call 866-783-7422 or email us at [customercare@stericycle.com](mailto:customercare@stericycle.com).

